



OUR APP IS GETTING AN UPGRADE!

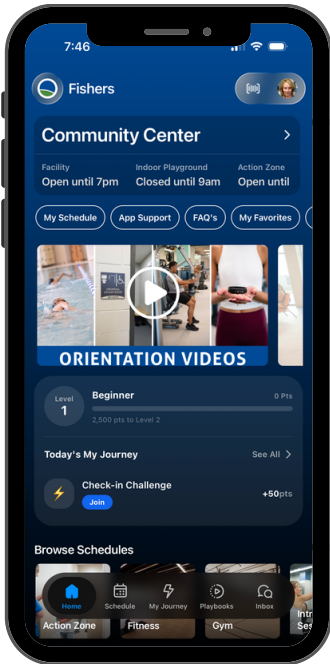
We're excited to announce that our app will be updated to better serve our members starting September 8, 2026!

If you have automatic updates enabled on your phone, the FCC app will update automatically. If not, you'll be prompted to update the app the next time you open it.

As part of the update, you will be automatically logged out. To log back in, enter the email address associated with your FCC account. You'll then receive a confirmation code via email from Familyworks to use as your password.

If you do not immediately receive the email with your code, please check your spam folder.

SCROLL TO VIEW THE UPDATES!



- Performance improvements and bug fixes
- Offline mode for access when connectivity is limited
- Updated user interface for a more modern and intuitive experience

- The ability to add your membership access code to your Apple / Google Wallet

Simply pull up your membership barcode in the app and click the "Add to Wallet" button.



- Streamlined class and program signup
- Find all your upcoming classes, programs, and reservations in one place on the **Schedule** tab!

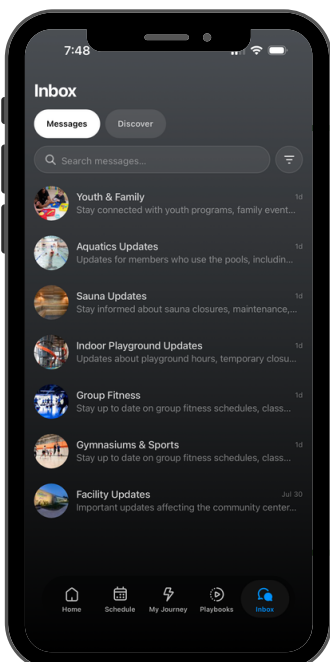
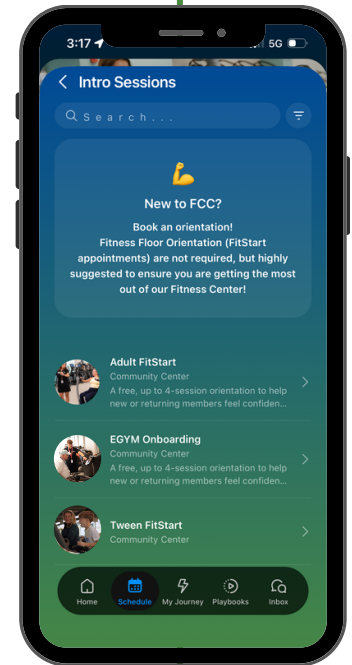


FitStart appointments are now in the app!

FitStart: A free orientation led by an FCC Fitness Coach to help new and returning members feel confident in their fitness journey.

How to Schedule: From the **Home** tab, scroll right under “Browse Schedules” and select “Intro Sessions.”

Choose Adult FitStart, EGYM Onboarding, or Tween FitStart, then select your date and time, complete the intake form, choose the attending family member, and confirm your booking.

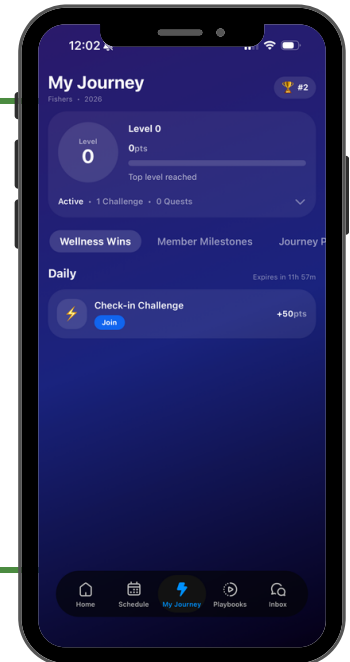


Expanded communication features

Click “Discover” on the **Inbox** tab to opt in to communication channels tailored to specific offerings and amenities, making it easier to receive updates most relevant to you.

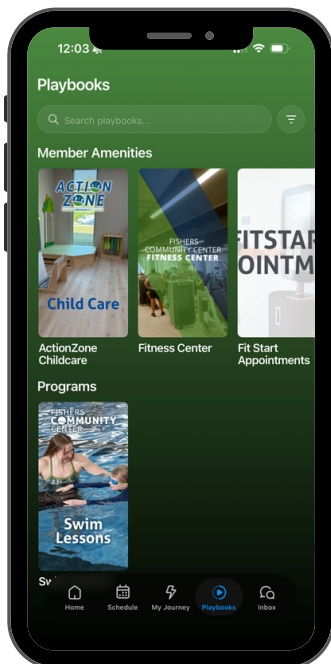
My Journey: Join challenges, earn points, and level up!

Visit the **My Journey** tab to take part in challenges designed to help you get more out of your membership, stay motivated, and level up your FCC experience!



New Learning Tool: Playbooks

Playbooks help you get started at FCC, make the most of your membership, and discover the programs, services, and amenities available to you.



If you have any questions, please reach out to us:

 **317-595-3123**  **FCCInfo@fishersin.gov**