



OUR APP IS GETTING AN UPGRADE!

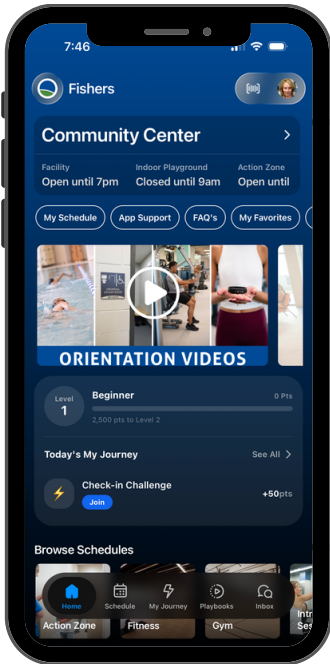
We're excited to announce that our app will be updated to better serve our Community Pass Holders starting September 8, 2026!

If you have automatic updates enabled on your phone, the FCC app will update automatically. If not, you'll be prompted to update the app the next time you open it.

As part of the update, you will be automatically logged out. To log back in, enter the email address associated with your FCC account. You'll then receive a confirmation code via email from Familyworks to use as your password.

If you do not immediately receive the email with your code, please check your spam folder.

SCROLL TO VIEW THE UPDATES!



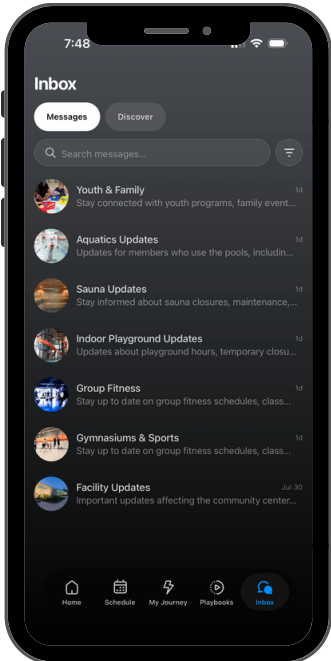
- Performance improvements and bug fixes
- Offline mode for access when connectivity is limited
- Updated user interface for a more modern and intuitive experience

- The ability to add your Community Pass access code to your Apple / Google Wallet

Simply pull up your pass barcode in the app and click the "Add to Wallet" button.



- Streamlined class and program signup
- Find all your upcoming classes, programs, and reservations in one place on the **Schedule** tab!

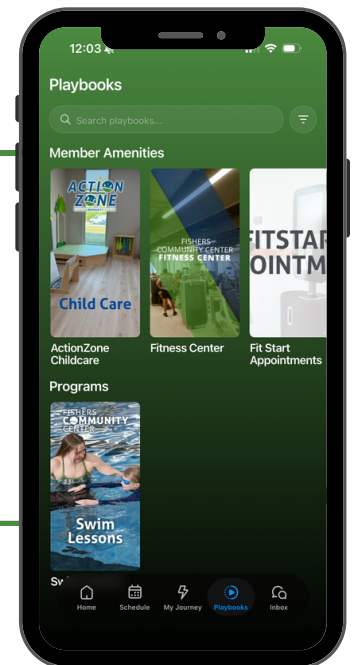


Expanded communication features

Click “Discover” on the Inbox tab to opt in to communication channels for facility, Indoor Playground, and Youth & Family updates to stay in the know!

New Learning Tool: Playbooks

Playbooks help you discover and learn more about the programs, services, and amenities we offer!



If you have any questions, please reach out to us:



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