# The Fishers Community Center App

Welcome to the Fishers Community Center! This document will provide guidance for installing and using our mobile app. The app is your ticket to everything the FCC has to offer. Through the app members can manage their profile, reserve a spot in a group exercise class, and access our library of virtual fitness classes. Everyone can use the app to register for programs, learn about events and happenings, and stay updated about schedule changes and closures. The Fishers Community Center mobile app will ensure that your experience with us is the best it can be. Download it from the App Store or Google Play today!
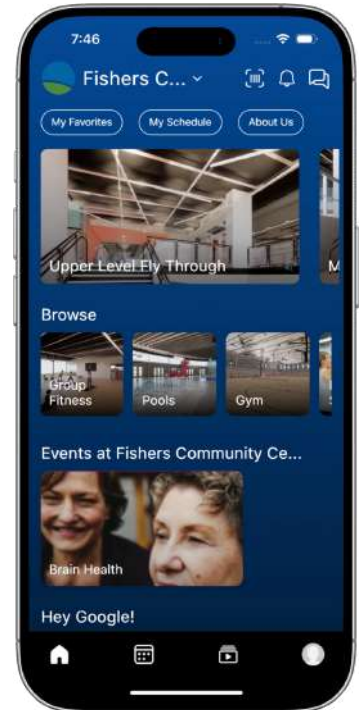
Login to Your New App

The login process is the same for iPhone and Android users.

1. Tap "Login."
2. Enter the email associated with your Amilia SmartRec member account. You will be sent a one-time code.
3. Enter the code, and tap "Continue."
4. If you get the "Account not found" screen pictured below, recheck the email associated with your member account, or contact us at FCCinfo@fishersin.gov.
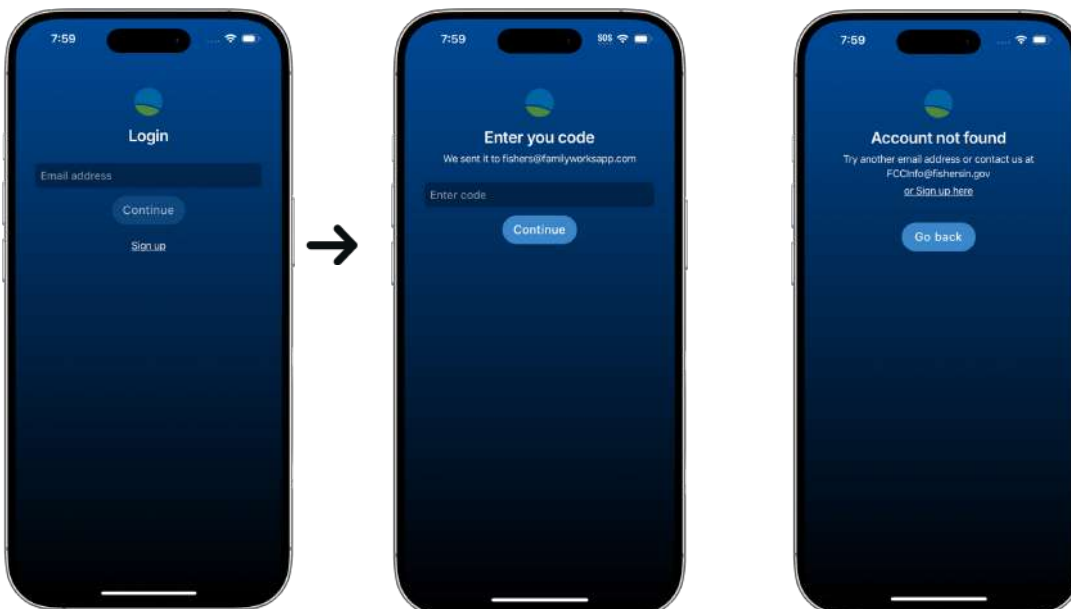
(If you haven't set up your online member account, you will need to do so before logging into the app. If you need help, reach out to FCCinfo@fishersin.gov.)

Find it all in the FCC mobile app.

Now that you've logged into your new app, let's have a look around! The Home tab is the first screen that appears when you open the app. It houses all of the essential features you need to get started. On the Home tab you'll find:

- Location Information Page
- Barcode(s) to check in at the FCC
- Notifications
- Messages
- Quick Links
- Announcements
- Coming Events
- Challenges
- Goals
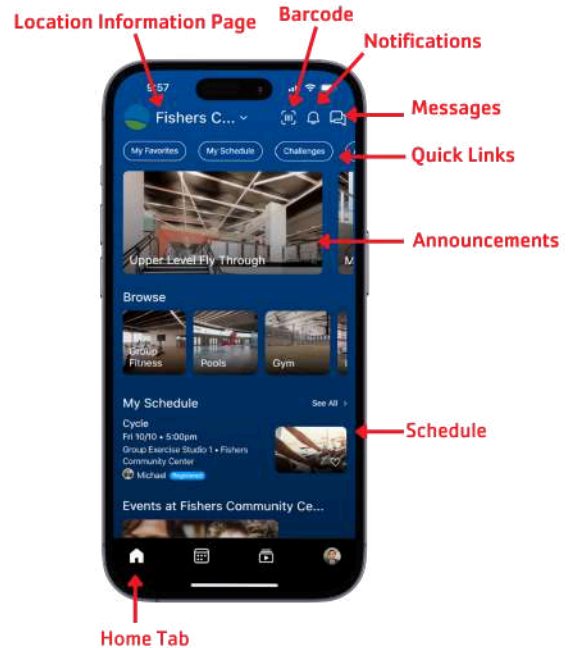
Location Information Page

The location information page shows you information like operating hours, contact information, announcements, amenities, and more. To navigate to the Location Information Page, tap the location name at the top of the Home screen.

Barcode

Tap the barcode icon at the top of the Home screen to access your barcode. The barcode lets you scan in at the Welcome Center. For individuals, there will be one barcode. For families, there will be barcodes for each person under your membership.

Notifications & Messages

To view your notifications, tap the bell icon at the top of the home screen. Once the bell is selected, a list of all notifications will appear. Examples of notifications you may receive include goal reminders, class updates, event information, schedule changes, and facility closures. Be sure to enable all notifications to make sure your don't miss important updates!

Schedule

On the home tab, you can browse by schedule type such as group fitness classes, programs, pool or court schedules, and more.

Tap the heart button on an event to add it to your favorites. Once added, you'll get updates on those events. You can also then tap the "my favorites" link on the Home tab to see only those events.

Under "My Schedule," you will see the next three events that you or anyone in your family has signed up for. These events will be grouped by member. To see a full list of all events, tap "see all." Here you can see all of your family's past, future, and favorite events. If you need to change your registration status, tap on the event itself.
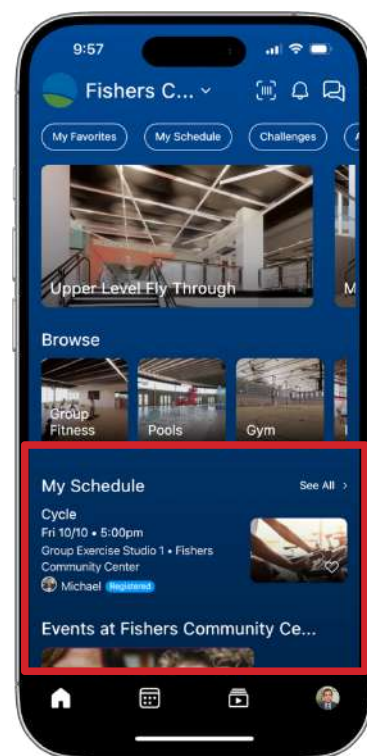
Challenges & Goals

Every so often we will post challenges for you in the app. These challenges are designed to help you improve your fitness level, engage with other members, or try something new. When active, challenges will appear below Events and above the Goals section of the Home screen.

The goals section is found at the bottom of the Home page. When you click on a goal category, you will be able to add a new goal or task, mark an existing goal or task complete, or navigate to another category.

Calendar

The Schedules tab on the Calendar page showcases fitness classes, area schedules, appointments, and programs. These could include things like group fitness, appointments, open swim, court availability, youth sports, and many more.

Programs are paid activities such as swimming, sports, camps, and more. On the Programs tab you can search for programs using the search bar at the top of the screen, or you can browse using preset categories. Once you've found what you're looking for, you can register right there in the app. When you tap the program you're interested in, you will see a list of all the available programs. Note that only programs that are currently enrolling will appear in search results.

The search can be further filtered by the dropdowns at the top of the page, including day of the week or age. Each listing shows the program name, price, location, date, and time. Tapping on a listing will open up your registration screen. From there just tap "register online" and follow the prompts to complete your registration.

Playbooks

Playbooks are educational content created specifically for you. You can access the playbooks by tapping the "Play" icon at the bottom of the Home screen. Playbooks function similarly to Instagram or Facebook stories and may feature pictures, videos, assessments, and more.

To view a playbook, click on the image above the playbook name. A new page will appear with the content you've selected. To advance through the pages, tap the right-hand side of the screen. A progress bar at the top of the screen will show you how many pages are left.
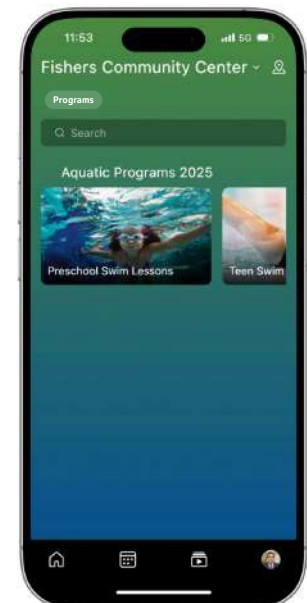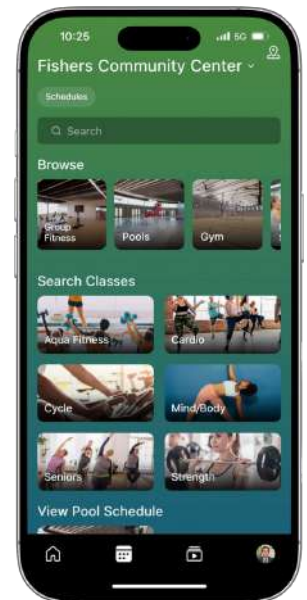
Your User Profile

The profile tab has all of your member information. This is where you can adjust your settings.

Metrics

There are four metrics that will appear on your profile page:

1. Playbooks Completed
2. Challenges Finished
3. Goals Achieved
4. FCC Check-ins

Family Section

On the profile tab there are 5 features for families:

1. Family Name – edit by tapping the name that appears.
2. Family Crest – tap "Get Started" to create a family crest that represents your family values.
3. Family Journey – tap the arrow to state where you are now and your vision for the future.
4. List of Family Members – tap on the "add person" icon to invite others on your account to collaborate.
5. Program Registrations – any programs you or a family member are enrolled in.
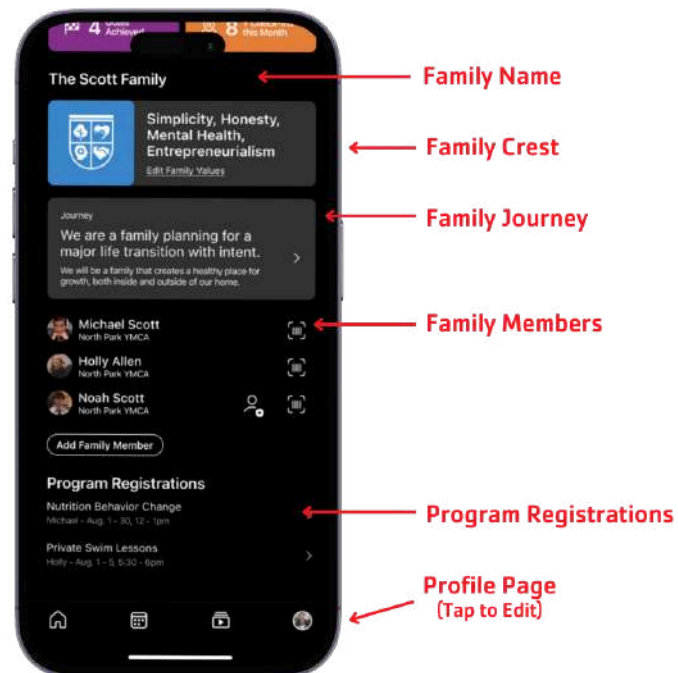
Your User Profile, Continued

Settings

Click the User Settings icon in the top right of the screen to access the settings. Here you can:

1. Update your preferred location
2. Adjust your notification settings
3. View current and past challenges
4. View and modify your schedule
5. View your current balance, update your payment information, and access your full member account
6. Log out

Edit Profile

Tapping"Edit Profile" will allow you to update your preferred location. Tapping "delete profile" will delete your app data, but will not cancel or delete your FCC membership.

Notification Settings

You can customize which notifications you receive here. You are automatically subscribed to all notifications for your preferred location. You can opt–in to receive notifications from other locations as well.

**PRO TIP: Be sure to enable notifications so you receive important updates and information about what's going on at the FCC!

You're ready!

Now that you've installed and understand your FCC mobile app, you're ready to enjoy all of the benefits of membership. If you need any help along the way, just email FCCinfo@fishersin.gov or stop by the Welcome Center. Thank you!