

Fishers Community Center

Membership Policy

Eligibility for Membership

Membership is open to all individuals who agree to abide by the Fishers Community Center's policies and Code of Conduct. The Center is committed to providing an inclusive, welcoming environment for all and does not discriminate based on race, color, national origin, gender, sexual orientation, religion, disability, or any other characteristic protected by law.

Fishers residents living in an incorporated area receive a discounted membership rate.

A valid government-issued photo ID is required for all adult members. Minors must have a parent or legal guardian complete their registration. Background checks, including sexual offender registry reviews, may be conducted, and membership may be denied or revoked based on safety and conduct concerns.

All members and guests utilizing the facility must register, agree to a Liability Waiver and Release and Code of Conduct, and have their photo taken for identification purposes. A parent or legal guardian must sign the waiver on behalf of any youth members or guests.

Membership Types & Restrictions

The Fishers Community Center offers the following membership types:

- **Two Adult Household Membership and Two Adult Household Plus Membership** – Includes two adults (19+) sharing a primary residence, along with their dependent children under 26 residing at the same address. Proof of residency is required.
- **One Adult Household Membership and One Adult Household Plus** – Includes one adult (19+) and their dependent children under 26 residing at the same address. Proof of residency is required.
- **Adult Membership** – Available to individuals 19 years old and older.
- **Youth Membership** – Available to individuals 18 years old and younger.

Membership Dues

- A join fee is required at time of enrollment and must be paid again if a membership lapses for more than 60 days. Discounts do not apply to join fee.
- Monthly dues are drafted automatically on the 1st of the month via credit card, debit card or bank draft. A valid payment method must be on file.
- Dues are prorated from the sign-up date until the next 1st of the month and are payable upon registration.
- If a payment fails and is not resolved within 60 days, the membership will be canceled. Access to the center may be restricted until the outstanding balance is resolved. A non-sufficient fund (NSF) fee of \$35 will be charged for any returned checks or bank drafts due to insufficient funds.
- Memberships auto-renew monthly unless canceled or paused. Memberships may be paused via the website for up to 5 months per calendar year. Cancellations must be requested via the website by the 20th of the prior month. Refunds will not be issued for late cancellation requests.
- Members must report any billing discrepancies within 60 days of the charge date. After this period, disputes will not be eligible for review.
- Discounts on individual and family memberships are available for Fishers residents, seniors (age 65+), active-duty military, veterans, teachers, and employees of corporate partners.
- Membership rates are subject to change with advance notice.

All Member Benefits - All members receive the following benefits:

- Access to the fitness center, group exercise classes, aquatics facilities, gymnasiums, indoor playground and track, and community rooms. Age restrictions may apply.
- Complementary visits with a fitness coach for fitness center orientations.
- Discounted rates and priority registration on programs and events.
- Member-exclusive events and special promotions.
- Member may bring guests for free up to 3 times per calendar year.

Household Charter Member and Household Plus Member Benefits:

- Complementary childcare for children (ages 2 months to 12 years) for up to 2 hours per day while the parent/guardian remains in the building (available only for household memberships).

Free for the Community - The following amenities are available at no charge to all community members (registration for a FREE Community Pass may be required; age restrictions may apply):

- Indoor walking/running track
- Indoor playground
- SAHM's Community Cafe
- Community rooms are available for community groups for advance reservation (must be approved by FCC team members.)

Dog Park Membership - A separate dog park membership is available for purchase.

- Up to three dogs per membership.
- Current vaccination records and DNA testing required.
- Registration opens twice a year in the spring and fall.

Facility Access & Check-In

- All members and guests must scan in using the barcode in the designated app to access the facility. Membership cards will not be issued by default but are available upon request and may be used to scan in.
- If a member does not have the app or a membership card, staff can manually check them in. Adults (18+) must provide a valid photo ID if they do not have their barcode.

Age Policy

The Fishers Community Center welcomes all ages. For safety, children 12 and under must be accompanied by a parent or guardian (18+) while in the facility. Age guidelines for specific areas include:

- Fitness Center – Open to ages 11+. Ages 11 and 12 require direct adult supervision. EGYM Circuit open to ages 14+.

- Pools – Children 12 and under must be supervised by a parent/guardian (18+).
- Sauna – Ages 18+ welcome.
- Indoor Track – Open to ages 11+. Ages 11 and 12 require direct adult supervision.
- Indoor Playground – For ages 12 and under with direct adult supervision.
- Gymnasiums – Open to all. Ages 12 and under requires direct supervision.
- Dog Park – Ages 13+. Under 18 must be accompanied by adult.

Code of Conduct

The Fishers Community Center is committed to providing a welcoming, safe, and inclusive environment for all members, guests, and staff. By entering the facility, all individuals agree to:

- **Be Respectful** – Treat others with courtesy. Harassment, discrimination, bullying, profanity, or threatening behavior will not be tolerated.
- **Follow Facility Rules** – Scan in upon entry, follow posted rules and staff instructions, and use equipment safely.
 - Alcohol, tobacco, vaping, and drug use are prohibited. Weapons are not permitted on the premises.
 - Food, drinks, and gum are not permitted in the locker rooms, pool area, indoor playground, gymnasiums, fitness center or dog park.
 - Appropriate footwear required. Rollerblades, skateboards and other shoes with wheels are prohibited.
 - No animals allowed inside the community center with the exception of service animals.
 - No glass containers.
- **Supervise Children** – Parents/guardians are responsible for the behavior and safety of minors in their care.
- **Adhere to Photo/Video Policy** – Personal photos/videos are allowed in public spaces but should not include others without consent. No recording in locker rooms or restrooms. Commercial photography requires approval.

- No Unauthorized Training or Coaching – Only Fishers Community Center staff may provide personal training, coaching, or instruction. Unapproved training is prohibited.
- Sexual Offender Policy – Registered sex offenders are not permitted to obtain a membership or enter the facility.

Violations & Consequences

Failure to follow the Code of Conduct, or any conduct unbecoming a member as determined by the leadership of the Fishers Community Center, may result in warnings, suspension, or termination of membership without refund, depending on the severity of the violation.